



CONFIDENTLY

* Cargo

PETS IN THE HOLD

It's completely normal to feel a little worried. However, cargo travel is a very safe and popular way to transport pets.

01. WHERE WILL MY PET BE KEPT?

Your pet will be safely transported in a temperature-controlled and gently lit area of the plane, known as the 'hold'. While passengers cannot visit during the flight, rest assured that your pet will be securely placed in their crate, where they will be comfortable and well-cared for throughout the journey.

02. WHAT WILL MY PET BE ALLOWED TO HAVE INSIDE THE CRATE?

Your pet will have a cozy bed or blanket, along with food and a fresh water bowl securely attached. The crate will be fully pee-proof to keep them comfortable and safe.

03. HOW WILL I KNOW MY PET IS SAFE IN CARGO?

Before your pet travels, they'll have a health check with the vet to ensure they're ready for the flight. We'll also make sure their crate is the right size for comfort and safety. The airlines we work with are highly experienced and trained to take great care of your pet throughout the journey.

04. HOW CAN I PREPARE MY NERVOUS PET FOR THE FLIGHT?

Getting your pet used to their crate ahead of time can help them feel more comfortable during travel. Calming pheromone sprays can also help soothe them. We recommend avoiding sedatives, as they can make it harder for your pet to stay relaxed and adjust.

05. WHAT HAPPENS ONCE MY PET LANDS?

Upon landing, your pet will be safely taken to either the baggage hall (if traveling as excess baggage) or the animal holding facility (if traveling as manifest cargo). After checking relevant paperwork check, and if everything is in order with no quarantine required, you'll be ready to head home together.

THE JOURNEY OF LIFE IS SWEETER

when travelled with a pet

